Technician Head

Process: “Contact site manager through phone”

Contact: Specific Site

Data Quality Team

Data Quality Team

Process: “Confirmation functionality”

: Confirmation

Technician

Term: “Maintenance Report”

File Report: Service Report

Technician Head

Process: “Check service report submitted”

Checking: Service Report

Johnny Smith: Technician Head

Technician

Process = “Scheduling for site visit maintenance”

Scheduling: Site Visit

Jan Slark: Data Quality Team

Jon Clark: Site manager

Name:”Weather Machine”

: Device

Technician

Process: “Site Visit”

Maintenance: Site Visit

Site manager

Technician

Process: “Through phone”

Maintenance: Phone

Technician

Term: “Maintenance Report”

File Report: Service Report

John Smith: Technician